

Procurement charter



Mā pango, mā whero
ka oti te mahi

By cooperating
and combining efforts
we will achieve our desired outcomes

Statement of expectation

Watercare is committed to maintaining a responsible, inclusive, fair, safe and sustainable approach to business. This Procurement charter sets out our expectations of how we will conduct our procurement activities to achieve public value. Although all expectations will not be applicable in every procurement activity we will seek to meet as many as practically possible.



Seek opportunities to include local and New Zealand businesses

We will openly work to create opportunities for local and New Zealand businesses and small-to-medium enterprises to participate in procurement processes.



Undertake initiatives to contribute to a low emissions economy and promote greater environmental responsibility

We will ensure that economic and social development can be implemented on a sustainable basis with respect for the protection and preservation of the environment, reducing waste, carbon emissions and pollution.



Look for new and innovative solutions

We will not overprescribe the technical requirements of a procurement, and where applicable give businesses the opportunity to demonstrate their expertise.



Engage with businesses with good employment practices

We will ensure that the businesses we contract with operate with integrity, transparency and accountability, and respect international standards relating to human and labour rights. For businesses operating within New Zealand, we will ensure that they comply with all New Zealand employment standards and health and safety requirements.



Promote inclusive economic development within our communities

We will engage with Māori, Pasifika, and regional businesses and social enterprises to actively contribute to our local economy. We will openly work to include Māori businesses in procurement activities and promote both skills development and diverse and inclusive workforces.



Manage risk appropriately

We will ensure that responsibility for managing risks should be with the party – either Watercare or the supplier – that is best placed to manage the risk. We will work together with suppliers on risk mitigation strategies.



Encourage collaboration for collective impact

We will support greater collaboration, both across the Auckland Council group and across the water and wastewater sector to give likeminded groups the opportunity to find common solutions within our procurement opportunities.

For more information on our Supplier code of conduct, or if you have in concerns about Watercare meeting the expectations above, please contact the Watercare Supply Chain Team via supplychain@water.co.nz.