

Supplier code of conduct



Mā pango, mā whero
ka oti te mahi

By cooperating
and combining efforts
we will achieve our desired outcomes

Statement of expectation

Watercare is committed to maintaining a responsible, inclusive, fair, safe and sustainable approach to business. This Supplier code of conduct is a condition of doing business with Watercare and outlines the expectations we have of our suppliers, and any subcontractors they may use when working with us.



Customer and
community

Customer and communities

Watercare expects suppliers to:

- ◆ Support the supply of reliable, safe and efficient water and wastewater services, to all our customers and communities.
- ◆ Work collaboratively with suppliers, partners, customers and communities to deliver better outcomes.



Health, safety
and security

Health, safety and security

Watercare expects suppliers to:

- ◆ Comply with workplace health and safety laws and regulations and maintain healthy and safe work environments.
- ◆ Adequately protect any information, assets, tools and materials provided by Watercare.



Te whai rawa
The prosperity and well-
being of Māori

Te whai rawa – The prosperity and well-being of Māori

Watercare expects suppliers to:

- ◆ Work with Māori on partnering/joint ventures in the delivery and supply of goods, services and works.
- ◆ Contribute to Watercare's Māori Outcomes Plan to help build strong Māori communities.



Human rights and
workplace
conditions

Human rights and workplace conditions

Watercare expects suppliers to:

- ◆ Adhere to international human rights standards in their workplace and monitor and address these standards within their supply chain.
- ◆ Comply with New Zealand employment laws and maintain a workplace that is free from unlawful discrimination.



Environmental
sustainability

Environmental sustainability

Watercare expects suppliers to:

- ◆ Conduct their business in accordance with applicable laws, regulations and standards regarding the mitigation of impacts on, and protection of, the environment.
- ◆ Work to improve their environmental sustainability and reduce their environmental impacts.



Ethical and
resilient
business

Ethical and resilient business

Watercare expects suppliers to:

- ◆ Manage their activities and affairs, and conduct themselves, with integrity in accordance with applicable laws, regulations and ethical standards.
- ◆ Not engage in any form of corruption and be transparent about their ethical policies and practices.

For more information on our Supplier code of conduct, or if you have in concerns about meeting the expectations above, please contact the Watercare Supply Chain Team via supplychain@water.co.nz.