Watercare

Watermain Renewals

Kia ora,

From mid/late April, 2026, Watercare and our contractors, Kerry Drainage & Civil, will begin work to upgrade sections of watermain in the Onehunga area. The Onehunga Watermain Renewals programme is an essential and long-term investment to improve the infrastructure and reliability of water delivery across the Onehunga area. Much of the local water network is made up of cast iron pipes that are around 100 years old and are reaching the end of their service life. Over time, sections of these pipes have corroded on the inside, which can sometimes result in discoloured water for some customers. While this is an aesthetic issue related to the age of the pipes, the water remains safe to drink. For more information about what to do if you experience discoloured water, please click here.

Our contractor plans to start work in work area 1 (see maps below), along a section of Arthur Street and the corner of Symonds Street.

Work location map



Work location map - Work area 1



How will these works affect you?

- We'll let you know before anything happens; **residents and businesses directly affected by the works will receive a notice in their letter box.**
- Typical working hours will be 7:00 am – 7:00 pm, Monday – Friday.
- In some cases, night works will be required. We will notify affected residents / businesses in advance.
- The marked work areas do not indicate the order in which works will be delivered.
- Works will be completed in sections to minimise disruption.
- For a safe and efficient delivery of the works, temporary traffic management will be in place throughout the works and will change as we progress. You may notice the following:
    - Contraflow, stop/go or one-way detours
    - Reduced speed limits
    - Reduced lane width
    - Reduced street parking
    - Pedestrian detours / reduced footpath width
    - Changes to bus stops– please check the AT website for more information.
    - Traffic controllers will be on site to assist with vehicle and pedestrian access, please follow all signs and directions.
- If we need to access your property we will notify you in advance.
- There may be some temporary noise, localised traffic disruption. All work will comply with Auckland Council requirements.
- Property access will be maintained. If temporary restrictions are required, affected residents will be notified in advance.

Any questions?

If you have any questions or concerns regarding this project, please contact James Houston, Kerry Drainage & Civil Project Manager on 021 983 251. For non-urgent inquiries, please email Renewals@water.co.nz .

For general information on your water or wastewater services please visit watercare.co.nz or call us on 09 442 2222.

You will be able to find more information about this upgrade here. We'll be updating the page as works progress, so feel free to check back over time for new information.

Thank you for your patience and collaboration whilst we carry out this essential work for the Onehunga community.

Ngā mihi,

Network Renewals Project Team

Watercare Services Ltd

Need help?
Please contact us. We're available to deal with faults and emergencies 24 hours a day, 7 days a week. We respect your privacy. Please see our privacy policy.

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