Watercare

Water infrastructure upgrade

Watermain renewal coming to your area

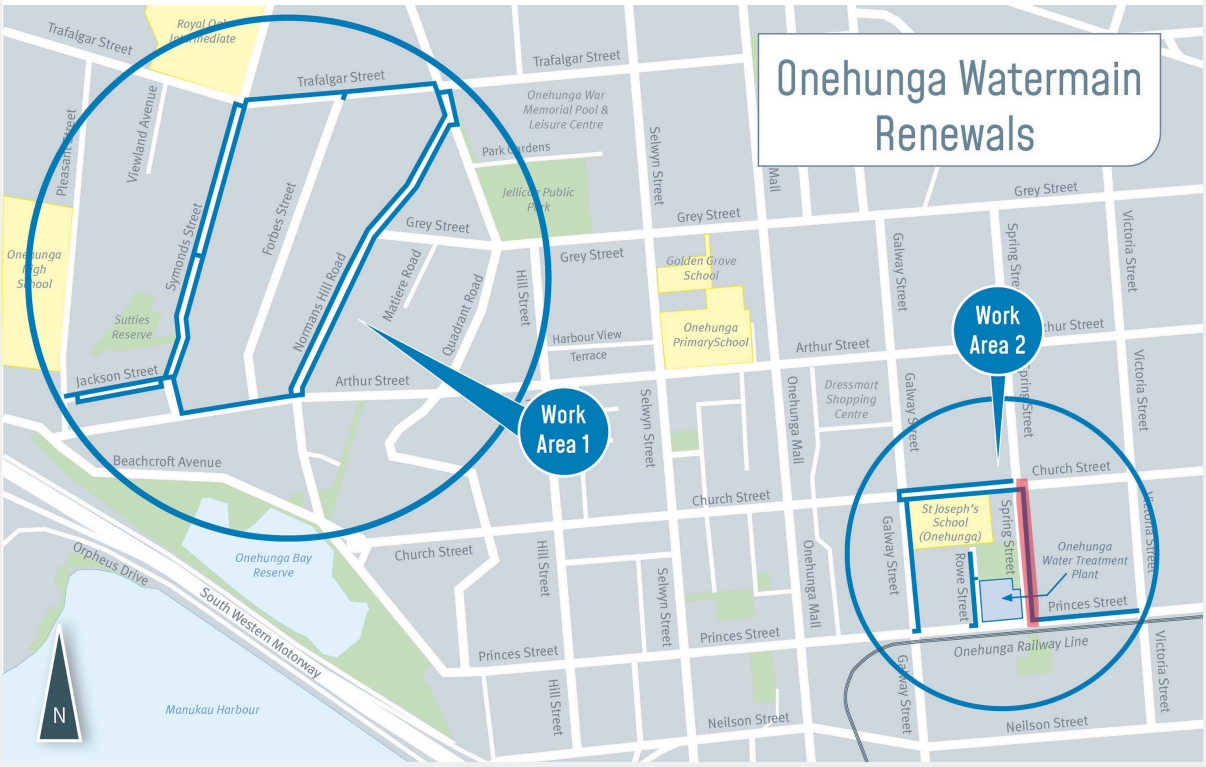
Kia ora,

We'd like to share a quick update on the Onehunga Watermain Renewals programme.

Works are progressing well in **Work area 1** (see the map below), we are currently working simultaneously along Jackson Street and a section of Symonds Street, near the Trafalgar Street end. As works progress, the next stage of constructions in Work Area 1 will move onto Trafalgar Street.

What is happening next - Work Area 2

Starting **week of the 10th August**, we also begin work in **Work Area 2**, with the first stage taking place along **Spring street**, between Church Street and Princes Street (see the map below, work indicative area highlighted in red).



A closer look at the project

Supporting a reliable water supply

We are replacing around **4.4 km** of watermain pipeline across both works areas to help maintain a safe, reliable water supply for the Onehunga community. Find out more about the project here.



How will these works affect you?

- We'll keep you updated; **residents directly affected by the works will receive a notice in their letterbox.**
- The project will continue to be completed in stages to minimise disruption.
- Expected duration for **Spring Street** is approximately **12 weeks**, weather permitting.
- Typical working hours will be between **7am** and **7pm**.
- Night works may be required for activities that cannot be safely or practically completed during the day; affected properties will be notified in advance.
- At times, we may need to temporarily shut off water supply while connecting the new watermain. If your property is affected, we'll provide at least five days' notice and schedule the shutdown to minimise disruption.
- The water meter serving your property may be replaced during these renewal works. If we need to access your property you will be notified in advance.
- Property access will be maintained. If temporary restrictions are required, affected residents will be notified in advance.
- While the work may generate some noise, please be assured that it will be kept to a minimum and within levels approved by Auckland Council.
- Temporary traffic changes may include reduced on-street parking, reduced lane widths, one way detours, reduced speed limits, and pedestrian detours or narrower footpaths. Traffic controllers will be onsite to assist.

Got questions?

If you have any questions or concerns regarding this project, please contact **James Houston**, Kerry Drainage & Civil Project Manager on **021 983 251**.

For non-urgent inquiries, please email Renewals@water.co.nz. For general information on your water or wastewater services please visit watercare.co.nz or call us on 09 442 2222.

Water FAQs

Thank you in advance for your patience whilst we carry out these essential works for the Onehunga community.

Ngā mihi,

Network Renewals Project Team
Watercare Services Ltd

Need help?
Please contact us. We're available to deal with faults and emergencies 24 hours a day, 7 days a week. We respect your privacy. Please see our privacy policy.

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