Watercare

Water infrastructure upgrade

An update on the watermain renewal works in your area

Kia ora,

We'd like to share a quick update on the Onehunga Watermain Renewals Programme.

Works are progressing well, and we are currently working simultaneously in both work areas (see the maps below).

Work area 1

- Works along **Jackson Street and Symonds Street are close to completion**, and we expect **reinstatement to be finished by early October**.
- Night works are scheduled on **Jackson Stree**t for the night of **23 September**, between **11pm and 4am**, to facilitate a water shutdown. Affected properties will receive notification if their property is impacted by the water shutdown.
- Works are currently ongoing along **Trafalgar Street**, between Symonds Street and Quadrant Road.



Work area 2

- We'll keep you updated; residents directly affected by the works will receive a notice in their letterbox.
- Works are currently ongoing along **Spring Street** between Church Street and Princes Street.
- The project will continue to be delivered in stages to minimise disruption.
- The next stage of works will be along **Princes Street**, between Spring Street and Victoria Street.
- Works along **Princes Street** are expected to start **late September or early October.**
- Expected duration for Princes Street is approximately **10 weeks**, weather permitting.
- Typical working hours will be between **7am and 7pm**.
- Night works may be required for activities that cannot be safely or practically completed during the day; affected properties will be notified in advance.
- At times, we may need to temporarily shut off water supply while connecting the new watermain. If your property is affected, we'll provide at least five days' notice and schedule the shutdown to minimise disruption.
- The water meter serving your property may be replaced during these renewal works. If we need to access your property you will be notified in advance.
- Property access will be maintained. If temporary restrictions are required, affected residents will be notified in advance.
- While the work may generate some noise, please be assured that it will be kept to a minimum and within levels approved by Auckland Council.
- Temporary traffic changes may include reduced on-street parking, reduced lane widths, reduced speed limits, and pedestrian detours or narrower footpaths. Traffic controllers will be on-site to assist.



A closer look at the works

We are replacing approximately **190 metres** of watermain pipeline along Princes Street help maintain a safe, reliable water supply for the community. Find out more the Onehunga Watermain renewals on the project webpage.



Water meter relocation

We may relocate water meters to more accessible locations, typically moving them from private property to the berm, to ensure safe and efficient meter reading and maintenance. Find out more about your water meter here.



Got questions?

If you have any questions or concerns regarding this project, please contact **James Houston, Kerry Drainage & Civil Project Manager** on **021 983 251.**

For non-urgent inquiries, please email Renewals@water.co.nz. For general information on your water or wastewater services please visit watercare.co.nz or call us on 09 442 2222.

Water FAQs

Thank you in advance for your patience whilst we carry out these essential works. We will ensure measures are in place to minimise any unnecessary disruption for the duration of this project.

Ngā mihi,

Network Renewals Project Team
Watercare Services Ltd

Need help?
Please contact us. We're available to deal with faults and emergencies 24 hours a day, 7 days a week. We respect your privacy. Please see our privacy policy.

This email was sent to Nathalie.Hansell-Pune@water.co.nz. If you do not wish to receive further communication from Watercare, you can unsubscribe here.