

Traffic management and additional charges

Effective traffic management is essential during our operations to ensure everyone's safety and minimise disruptions. Below are the reasons we charge for traffic management and how we comply with Auckland Transport (AT) guidelines.

1. Compliance with AT Guidelines

We follow the Code of Practice for Temporary Traffic Management (CoPTTM) and the New Zealand Guide to Temporary Traffic Management (NZGTTM)

2. Safety

Proper traffic management reduces the risk of accidents and injuries

3. Minimising disruption

It helps keep traffic delays to a minimum

4. Specialised equipment and personnel

Traffic management requires specialised equipment and trained personnel

Meeting Auckland Transport standards and guidelines

- **Site specific traffic management plans (SSTMPs)**

Required for activities that significantly impact traffic flow or pedestrian safety

- **Chargeable generics**

Pre-approved designs from AT used for external traffic management

- **Standard generics**

For less complex projects, our crews can complete the set-up themselves without additional charges

Levels of traffic management

- **Level 1**

Low-impact activities managed with basic traffic control measures like cones and signs.

- **Level 2**

Medium-impact activities requiring more advanced traffic control measures, such as temporary traffic signals or lane closures.

- **Level 3**

High-impact activities requiring extensive traffic management plans, including road closures and detours.

Each level requires a specific Traffic Management Plan (TMP) to ensure safety and compliance with CoPTTM and NZGTTM standards.

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Frequently Asked Questions

Can I provide my own traffic management or reinstatement to reduce costs?

Yes, you can provide your own traffic management or reinstatement if it meets the required standards. We can remove these fees once Fulton Hogan confirm that your approved traffic management plan is sufficient for their scope of works. Reinstatement must be completed to Auckland Transport's standard. Let us know if you would like to discuss these options.

What is a Traffic Management Plan (TMP)?

A TMP details how activities in the road corridor will be carried out to minimise inconvenience and ensure safety.

Can I apply for a refund if the initial quoted TMP was not required?

Yes, if the initially quoted TMP was not required, you can apply for a refund. Please [contact us](#) to discuss your situation and we will review your case accordingly. In instances where a TMP is not required, we proactively process refunds.

Frequently asked questions about excavation and reinstatement charges

Why am I being charged for excavation and reinstatement?

These charges cover the cost of digging to access or install water services and restoring the area. They include labour, materials, and any site-specific requirements.

Isn't excavation included in the standard installation fee?

Standard installation covers basic site conditions. If excavation is needed in complex areas such as roads, footpaths or near underground utilities extra charges may apply.

What factors affect excavation and reinstatement costs?

Costs may increase due to:

- Traffic management requirements (for work on roads or footpaths)
- Hard surfaces like concrete or asphalt needing specialized reinstatement
- Nearby utility services (gas, power, telecommunications) requiring coordination
- Restricted access or obstacles such as trees, fences or retaining walls.

Why do I have to pay for reinstatement?

Once work is finished, we must restore the area to a safe and acceptable condition. This may involve resurfacing roads, footpaths, and driveways or replanting affected areas. These costs are separate to the base installation fee.

Can I arrange my own excavation and reinstatement to save costs?

- **Reinstatement:** Yes, you can organise your own reinstatement provided it meets our safety and quality standards. Please contact us to discuss and if your reinstatement is approved, we can remove any charges.
- **Excavation:** No, excavation must be done by our approved contractors to ensure safety and compliance with regulations.