

Which water meter serves my property?

To find out which water meter serves your property, you can carry out a simple test using your Watercare bill and kitchen tap.

Step one:

Find the water meter that is most likely to serve your home. It may be located towards the front of your property near your left or right boundary.

It may look like one of the photos below:



Why you should know which water meter serves your property:

- **Leaks:** You will need to know which water meter serves your property before you can carry out a [leak test](#).
- **Large bills:** If you have received a large water bill, you will want to check that there has been no mix-up between your property and a neighbouring property that may use more water than your household.



Step two:

Lift the lid and check the water meter's number against the number shown on your bill.

If the numbers match, progress to step three. If they do not match, or if there are multiple meters and it is difficult to read the numbers, please call us on (09) 442 2222.



Water meter number



What are the details?

Fixed Charges				
Water	(from 20-06 to 30-06)	10 days	41.420 pa	\$ 1.14
Wastewater	(from 20-06 to 30-06)	10 days	41.420 pa	\$ 1.14
Wastewater	(from 01-07 to 16-09)	78 days	43.280 pa	\$ 9.24
Volume Charges				
Water	(from 20-06 to 30-06)	4.89 kL	1.619	\$ 7.91
Water	(from 01-07 to 16-09)	38.12 kL	1.300	\$ 49.55
Wastewater	(from 20-06 to 30-06)	3.66 kL	3.881	\$ 14.22
Wastewater	(from 01-07 to 16-09)	28.59 kL	4.066	\$ 115.96
				\$ 199.15

Meter No. A94M203881				
Thru Reading	16-09-2011	2407	Actual	
Low Reading	20-06-2011	2364	Actual	
Consumption Period	85 days	43.00 kL		
Water	@100%	43.00 kL		
Wastewater	@75%	32.25 kL		

Water meter number on the back page of your bill



Step three:

Turn the tap (meter gate valve) clockwise to turn your water supply off.



Step four:

Go inside and turn on the **cold** tap in your kitchen. Wait a few seconds while the water that was in your pipes flows out. If your tap stops running after a few seconds, this confirms the meter serves your property.

If your tap is still running after a minute, this meter may not serve your property. **Return to the water meter box and turn the tap (meter gate valve) back on.** Then phone us on (09) 442 2222 for further information and assistance.

Contact us

Customer Services: (09) 442 2222

Faults and Emergencies: (09) 442 2222
24/7

Email: info@water.co.nz

Website: watercare.co.nz